

Helpful Contact Information

| Department | Contact Information |
|----------------------------------|--|
| Debit/Credit Memo | Fax Support: 1-847-700-1648 Email Support: WHQAW-agencycorr@united.com |
| Cargo Sales | Heavy Freight Shipping: 1-800-825-3788 Small Package Shipping: 1-800-PACKAGE (1-800-722-5243) |
| Customer Relations | 1-877-228-1327 |
| Group Reservations | Domestic Travel: 1-800-426-1122 International Travel: 1-800-237-9524 |
| Lost Baggage | Phone Support: 1-800-221-6903 Fax Support: 1-847-700-5381 |
| Meeting Agreements | Convention meeting travel plans: 1-800-MEET-UAL (1-800-633-8825) Meetings and convention planning: 1-800-521-4041 |
| Mileage Plus Account Information | General: 1-800-421-4655 Premier Associate: 1-800-325-0041 Premier Executive/1K: 1-800-325-0046 |
| Mileage Plus Password Support | Domestic: 1-866-209-3323 (U.S. only) International: 1-605-399-2411 |
| Mileage Plus Reservations | General: 1-800-421-4655 Premier Associate: 1-800-356-8900 Premier Executive: 1-800-255-8900 1K: 1-800-765-1000 |
| Mileage Plus Award Reservations | Domestic: 1-888-467-0507 International: 1-888-674-4680 |
| Passenger Refunds | Phone Support: 1-888-551-6881 Fax Support: 1-847-844-7173 |
| Passenger Reservations | Domestic: 1-800-United-1 (1-800-864-8331) International: 1-800-538-2929 Spanish: 1-800-426-5561 Asian languages: 1-800-426-5560 Deaf or hard of hearing assistance: TDD: 1-800-323-0170 |
| PassPlus | Reservations: 1-800-727-7752 Email Support: PassPlus@united.com |
| PerksPlus | PerksPlus Program Administration: 1-888-737-5775 United Award Bookings: 1-888-267-7758 |
| Red Carpet Club | Domestic: 1-866-UA-CLUBS (1-866-822-5827) International: 1-605-399-2401 |
| United Agency Desk | Pre-Travel Support: 1-800-521-0810 |

| Seat and Upgrade Queues | | |
|-------------------------|-----------|--------|
| GDS | Address | Number |
| Amadeus | PNQUA1200 | 0 |
| Apollo | PRX | 80 |
| Sabre | QUA | 77 |
| Worldspan | UA0 | 80 |